

# ONTARIO'S FINEST

*Hotels · Inns · Spas*

## Ontario's Finest announces Quality Assurance winners for 2013

*Alton – The winners of Ontario's Finest Hotels, Inns & Spas' Quality Assurance awards were presented during a ceremony at the Millcroft Inn & Spa on Tuesday, April 23.*

Quality Assurance inspector Cyndy Montana named the winners after completing a round of anonymous inspections during which each of the distinctive member properties was evaluated as part of the ongoing strategy to ensure that members meet consistently high standards of hospitality.

Ontario's Finest Hotels, Inns & Spas has developed a stringent series of quality assurance evaluations to assess distinctive character; exceptional standards of hospitality and cleanliness; regional flair; exemplary food, wine, spa and accommodation; responsive service; and a visitor experience steeped with the defining vision of the owner.

"Our standards are very demanding. Members must achieve a minimum mark of 80% to maintain their standing in the organization, but most far exceed that target. All our winners achieved close to perfect scores," explained OFI president Hugh Sibbald at the annual ceremony.

This year's overall winning inn was [Rawley Resort & Marina](#) in Port Severn. Other inn awards included:

Dining: [Charles Inn](#) in the Niagara-on-the-Lake,  
Hospitality: [Harbour House](#) in Niagara-on-the-Lake,  
Guestroom: [Rawley Resort & Marina](#) in Port Severn.

The Shaw Club achieved the highest mark of all spas. Spa awards were presented in three categories, based on size and style of spa facilities:

Destination Spa: [Millcroft Spa](#) in Caledon  
Amenity Spa: [OSpa](#) at the Oban Inn in Niagara-on-the-Lake  
Petit Spa: [Shaw Club Spa](#) in Niagara-on-the-Lake.

Ontario's Finest Hotels, Inns and Spas is an alliance of independent boutique hotels, historic inns and nurturing spas, each with a unique character and a dedication to providing guests with exemplary food, wine, spa and accommodation, culminating in a memorable experience. The organization began in 1991 with 10 inns and now includes 27 hotels and inns, 18 spas located throughout Ontario in rural and urban settings, as well as three inns in Quebec.